

SCHOOL-COMMUNITY RELATIONS

File: KL

PUBLIC COMPLAINTS

Complaints involving a particular school are handled within the school through the established channel of responsibility. If the complaint cannot be resolved at the level of the principal, it is referred to the Superintendent or superintendent's designee. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the School Board's discretion, be heard at a regular Board meeting.

Any parent, custodian, or legal guardian of a pupil attending the Charlottesville City Public Schools who is aggrieved by an action of the School Board may, within thirty days after such action, petition the local circuit court to review the action of the School Board. The court will sustain the action of the school board unless the School Board exceeded its authority, acted arbitrarily or capriciously, or abused its discretion.

Adopted: August 6, 1998
Revised: January 8, 2004
Revised: February 21, 2008
Reviewed: June 25, 2013
Revised: June 26, 2014

Legal References: Code of Virginia, 1950, as amended, §§ 22.1-87,
22.1-253.13:7.

Cross Reference: GBLA Third Party Complaints Against Employees
GB Equal Employment Opportunity/Nondiscrimination
GBA/JFHA Prohibition Against Harassment and Retaliation
JB Equal Educational Opportunity/Nondiscrimination